

SMART SMS APP

Send Bulk SMS and SMS Chat View

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SMS CHAT VIEW

You can chat directly from the respective object's record page. Click on **Setup**, then click on **Edit Object**.

Setup	Home	Objec	t Manager 🗸			
SETUP > O	BJECT MAN	IAGER				
			6 9 Y O MANG			
Details			Lightning Record 1 Items, Sorted by Label	Pages		
Fields & Relation	ships	- 1	LABEL	ORG DEFAULT	APP DEFAULT	OTHER ASSIGNMENTS
Page Layouts		- 1	Contact Record Page	Desktop, Phone		
Lightning Record	d Pages					

In the next page click **Lightening Record Page**, then click on the Object Record Page and click **Edit** button.

Then search SMS Conversation component and drag it and place it in the layout and save it.

Tightning App Builder	Contact Reco	ord Page
50 % 0	Desktop Shrink To View C Refresh	
Components	Contact Anish Sinha Testing A	+ Rollow New Case New Note Submit for Approval
Q sms Ø ♥	Ella Account Name Phone (2) V Email Contact Openar 	
✓ Standard (0)	Related Details News Chat	Activity Chatter
✓ Custom (0)	We found no potential duplicates of this contact. Opportunities (0) New	New Task Log a Call New Event Email Oreate a task.
✓ Custom - Managed (5)	Cases (0) Now	Filters All time - All activities - All types 🛛 🖣 Befresh - Expand All - View All
Incoming SMS Notification	Notes & Attachments (0) Upload Files	V Upcoming & Overdue No next steps.
SendBulkSMS SMS Conversation	C Uplind Files	To get things moving, add a task or set up a meeting. No past activity. Past meetings and tasks marked as done show up here.
🗲 SMSTemplate	Campaign History (0) Add to Campaign	
SMSUsingReport		

In the contact page you can see the chat conversation view now.

Conta Test	ct Dev 👗	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,								naporta 🗸	Chatter
ltie	Account Name Girikon Inc.	Phone (2 (405) 5	²⁾ ▼ ;43-2785	Emali	Contact	: Owner Ish Sinha 🖈					
Related	Details	News	Chat								
💄 Me			-1					USA () ‡	Switch To Wh	atsapp
						Wednesd	ay, May 20, 2020				-
	ers								Test 01:05	SMS From Report	Ŀ
									Hello S 02:40 A	MS from remport	÷
		Hello 06:01	(2111111111110) AM								
		Say somethin	ìg							<i>№ §</i> ⊜	
		Characters Le 160 Character	ft: 160 , Segme rs = 1 Segment,	ents : 0 To Max-Length =	tal Character: 1550.	s: 0					

- Go to App Launcher and under All Items, click the object for which you have created SMS configuration.
- Then select the list view based on your requirement.
- You will see the records based on the list view selected and Send Bulk SMS button.
- Now, select the records to whom you want to send SMS and then click on Send Bulk SMS button.

:	Sma	rt SMS App	Home	SMS A	dmin	Bulk SMS	SMS His	tory 🗸	OptOuts	✓ More	e 🔻
(Conta My	acts Contacts 🔻		2/1/6-1	И(//		New	Import	Add to (Campaign	-
								-	. .	Const Line	F11
iter	ns • Sorte	ed by Name • Upd	lated a few se	econds ago						Send Bull	c SMS
iter	ns • Sorte	NAME 1 NAME 1 Harry Potter	ACCC	OUN V	TITLE	e 🗸 pho	NE	✓ EM	AIL V C	Send List	k SMS
iter 1 2	ns • Sorte	NAME 1 NAME 1 Harry Potter Jane Doe	lated a few se ACCC Saket Saket	OUN V Co	TITLE Mr.	: ∨ РНО +146	NE 593605499	V EM	AIL V C	Send Bulk Anib Anib	<pre>small</pre>

• For sending SMS, select From Number, select Template or you can enter SMS text and upload an image or provide publicly accessible file URL in the SMS and then click on Send button.

MS will be sent to selected records from or sending bulk SMS to all records in the	m the List View having valid "TO" number. SMS is not sent he Object, please use "Bulk SMS" TAB.	to records marked "OPT OUT".		
From Number	Upload an Image	S.NO.	CONTACT NAME	TO NUMBER
+14059902111	•	1	Shelley Major	+14734567396
Select Template	1 Upload Image	2	Peter Doe	+15734567396
SMS Template Contact	÷			
SMS Text which will be sent	OR			
Hi {!Contact.FirstName}	Provide publicly accessible file URL			
Welcome !!	Publicly Accessible URL			
Thanks & Regards				

How to display Send Bulk SMS button on object list view?

If Send SMS button is not available in the Object List view, then go to click the setup icon and click the edit object option. Now, go to Search Layout of that object and edit List view. In the Custom Buttons section, move Send Bulk SMS from Available Buttons to Selected Buttons and then save it.

SETUP ASSISTANCE FROM VIDEOS

- 1) Smart SMS APP Quick Setup Full setup and send SMS in less than 10 minutes!!! https://www.youtube.com/watch?v=IBqvdnujRVw
- Conversation view and Inbound message in Smart SMS app <u>https://www.youtube.com/watch?v=Lu1amPH6jVM</u>
- Reply from Email to a sent SMS from Smart SMS app <u>https://www.youtube.com/watch?v=vZDBPs1-ym4</u>
- 4) Purchasing License of Smart SMS app https://www.youtube.com/watch?v=3tfC59pwBq0
- 5) Post Purchase Twilio Integration in Smart SMS app https://www.youtube.com/watch?v=GClhNqc_K8A
- 6) Post Purchase Messagebird Integration in Smart SMS app <u>https://www.youtube.com/watch?v=_BM6lj1zi1g</u>
- 7) Post Purchase Vonage Integration in Smart SMS app <u>https://www.youtube.com/watch?v=Qnh9dsNtGbA</u>

Youtube Channel link for Advanced Features https://www.youtube.com/channel/UCuS88eCixJrwUk9DmODMxMQ/videos

Contact Us

